2010 SUPPLEMENTAL HEALTH CARE EXHIBIT'S EXPENSE ALLOCATION REPORT - DESCRIPTION OF ALLOCATION METHODOLOGY - 217 95642 - Humana HIth Benefit Plan of LA Inc

Line	Explanation
01 Description of allocation methodology	Allocations are based on detailed cost examination and interview processes to identify the product and market supported by the department. Quality improvement activities are also identified for each department. Each department's expenses are allocated to the Entity, State, Product and Segment using the market/product information along with weighted membership. The "total average employee counts" are not curretnly available. For purposes of this 2010 schedule, we applied a small group definition of <101 eligible employees.

OLTPPROD

Copyright 2011 National Association of Insurance Commissioners. All rights reserved.

2010 SUPPLEMENTAL HEALTH CARE EXHIBIT'S EXPENSE ALLOCATION **REPORT - DESC OF QUALITY IMPROVEMENT EXPENSES - 217** 95642 - Humana Hlth Benefit Plan of LA Inc

	Line	Expense Type from Part 3	New	Detailed Description of Expense
01.0001	Improve Health Outcomes:	Salaries	N	Departments responsible for contact to members related to: Making/verifying appointments; Medication and care compliance initiatives; Arranging and managing transitions from one setting to anothe (such as hospital discharge to home or to a rehabilitation center) Programs to suppor shared decision making with patients and their families; Reminding insured of physicial appointment, lab tests of their appropriate contact with specific provider.
01,0002		Outsourced Services	Z	Outsourced Services Vendors providing coaching to encourage compliance with evidence based medicine; Activities to identify and encourage evidence based medicine Medication and care compliance initiatives, e.g checking that the insured is following a medicall effective prescribed regimen for dealing with the specific disease/condition and incorporating feedbacd from the insured to effectively monitod
01.0003		Other Expenses:	N	Other Expenses Medication and car compliance initiatives, e. checking that the insured following a medical effective prescribe regimen for dealing with specif disease/condition ar incorporating feedbact from the insured effectively monitor compliance; 24-hour nurs hotlines that support thes activitie
02.0001	Activities to Prevent Hospital Readmission:	Salaries	N	Salaries: Departmen responsible for contact members related t Personalized
02.0002	OD Copyright 2011 National Association of Insurance Comn	Outsourced		

2010 SUPPLEMENTAL HEALTH CARE EXHIBIT'S EXPENSE ALLOCATION REPORT - DESC OF QUALITY IMPROVEMENT EXPENSES - 217 95642 - Humana Hith Benefit Plan of LA Inc

	95642 - Humana filin benefit Fian o			- I
		Services		compliance initiatives;
02.0003		Other Expenses	N	Other Expenses supporting quality activities
03.0001	Improve Patient Safety and Reduce Medical Errors:	Salaries	Z	Salaries: Departments responsible for activities to identify and encourage evidence based medicine, prospective prescription drug utilization review aimed to identify potential adverse drug interactions. Quality care review and reporting to improve members safety and reduce medical errors. 24 hour nurse hotline to service members.
03.0002		Outsourced Services	Z	and treatments. Review of prescriptions and intervention
03.0003		Other Expenses	N	Other Expenses supporting quality activities
04.0001	Wellness and Health Promotion Activities:	Salaries	N	Salaries: Departments which provide wellness/lifestyle coaching programs designed to achieve specific and measurable improvements. Coaching programs designed to educate members on clinally effective methods for dealing with a specific chronic disease or condition. Coaching and/or education programs designed to change member behavior such as smoking cessation, weightloss, etc.
04.0002		Outsourced Services	Ζ	member behavior such as smoking cessation, weight- loss, etc.
04.0003		Other Expenses	N	Other Expenses supporting quality activities
05.0001	HIT Expenses for Health Care Quality Improvements:	Salaries	N	Salaries: IT departments supporting software programs data management for quality
05.0002	Acceptation of Incurance Commissioner	EDP Equipment	••	extraction, analysis and

2010 SUPPLEMENTAL HEALTH CARE EXHIBIT'S EXPENSE ALLOCATION REPORT - DESC OF QUALITY IMPROVEMENT EXPENSES - 217 95642 - Humana Hith Benefit Plan of LA Inc

<u> </u>	& Software		transmission in support of quality activities
05.0003	EDP Equipment & Software	N	EDP Equipment & Software to track medical interventions or a bundle of related services for better patient outcomes; identify appropriate decisions and treatment(s) for members and to support related quality activities by departments.

OLTPPROD

Copyright 2011 National Association of Insurance Commissioners. All rights reserved.

2010 SUPPLEMENTAL HEALTH CARE EXHIBIT - PART 1 - 216 95642 - Humana Hlth Benefit Plan of LA Inc

for Louisiana

											7
	Line	State Code	Individual	Small Group Employer	Large Group Employer		Other Business (excluded by statute)	Other Health	Subtotal (Cols 1 thru 6)	Uninsured Plans	Total (Cols 7 + 8)
)1.1 l	Health premiums earned (from Part 2, Line 1.8) (premium)	LA	28,512,378	69,578,582	141,982,446	1,021,452,441	3,546,032	752,697	1,265,824,576		1,265,824,576
)1.10	Other adjustments due to MLR calculations - premiums (premium)	LA	0	0	0	-2,684,047	0	0	-2,684,047		-2,684,047
1.11	Risk revenue (premium)	LA	0	0	0	0	0	0	0		C
)1.12	Net adjusted premiums earned after reinsurance (Lines 1.8+1.9+1.10+1.11) (premium)	LA	26,458,109	67,445,176	139,919,118	988,606,719	3,705,229	698,597	1,226,832,948		1,226,832,948
01.2	Federal high risk pools (premium)	LA	o	0	0	0	0	0	0		(
01.3	State high risk pools (premium)	LA	9,305	22,706	46,334	333,338	1,157	246	413,086		413,086
01.4	Premiums earned including state and federal high risk programs (Lines 1.1 + 1.2 + 1.3) (premium)	LA	28,521,683	69,601,288	142,028,780	1,021,785,779	3,547,189	752,943	1,266,237,662		1,266,237,66
01.5	Federal taxes and federal assessments (premium)	LA	2,017,295	2,052,765	1,905,449	30,358,404	-162,484	53,427	36,224,856		36,224,85
01.6	State insurance, premium and other taxes (similar local taxes of \$0) (premium)	LA	32,979	80,060	163,537	38,312	4,100	3 847	319,83	В	319,83
01.7	Regulatory authority licenses and fees (premium)	LA	2,744	6,696	13,663	98,297	34	72	121,81	3	0 121,81
01.8	Adjusted premiums earned (Lines 1.4 - 1.5 - 1.6 - 1.7) (premium)	LA	26,468,665	67,461,767	139,946,131	991,290,760	3,705,22	9 698,597	1,229,571,15	5	1,229,571,15
01.9	Net assumed less ceded reinsurance premiums eamed (premium)	LA	-10,556	-16,59	-27,013	3	0	0	-54,16	o	-54,1
02.1	Incurred claims excluding prescription drugs (claims)	L	13,529,20	1 45,083,94	6 100,210,66	764,098,90	6 3,382,53	6 402,30	926,707,55	57	926,707,5
02.2	Prescription drugs (claims)	L/	3,153,32	9,126,20	1 23,130,59	9 114,733,10	6 2,75	53	0 150,145,98	31	150,145,1
02.3	Pharmaceutical rebates (claims)	L.	303,59	7 906,07	0 2,172,99	2 20,685,05	-3,02	21	0 24,064,68	38	24,064,6
02.4	State stop loss, market stabilization	.∥ L	A 13,44	6 32,81	1 66,95	4	0 1,67	72 35	115,23	38	115,2
03	Incurred medical incentive pools and bonuses	· L	A	0	0	0 533,08	34	0	0 533,0	84	533,0

2010 SUPPLEMENTAL HEALTH CARE EXHIBIT - PART 1 - 216 95642 - Humana Hith Benefit Plan of LA Inc

for Louisiana

					TOI L	omsiana				-	
04	Deductible fraud and abuse detection/recovery expenses (for MLR use only)	LA	0	1,185	4,292	12,071	0	0	17,548	0	17,548
05.0	Total incurred claims (Lines 2.1 + 2.2 - 2.3 - 2.4 + 3) (From Part 2, Line 2.10)	LA	16,365,479	53,271,264	121,101,317	858,680,045	3,386,637	401,948	1,053,206,690	-	1,053,206,690
05.1	Net assumed less ceded reinsurance claims incurred	LΔ	0	0	0	0	0	0	0		
05.2	Other adjustments due to MLR calculations - claims	LA	0	0	-530,000	-2,684,047	-300,000	0	-3,514,047		-3,514,047
05.3	Rebates paid	L.A	0	0	0	0	0	0	0		0
05.4	Estimated rebates unpaid prior year	LA	0	0	0	0	0	0	o		0
05.5	Estimated rebates unpaid current year	LA	0	0	0	0	0	0	. 0		0
05.6	Fee for service and co-pay revenue	LA	0	0	. 0	0	0	0	0		0
05.7	Net incurred claims after reinsurance (Lines 5.0+5.1+5.2+5.3- 5.4+5.5-5.6)	LA	16,365,479	53,271,264	120,571,317	855,995,998	3,086,637	401,948	1,049,692,643		1,049,692,643
06.1	Type A. Experises for health improvements other than Health Information Technology (improving health care quality expenses incurred)	LA	0	564,692	1,036,706	11,626,966	5,570	0	13,233,934	0	13,233,934
06.2	Type B. Health Information Technology expenses related to health improvement (improving health care quality expenses incurred)	ĹΑ	0	172,963	329,583	4,868,200	1 ,519	0	5,372,265	0	5,372,265
06.3	Total of defined expenses incurred for improving health care quality (Lines 6.1 + 6.2)	LA	0	737,655	1,366,289	16,495,166	7,089	0	18,606,199	0	18,606,199
07	Preliminary medical loss ratio: MLR (Lines 4 + 5.0 + 6.3)/Line 1.8	LA	1	1	1						
08.1	Cost containment expenses not included in quality of care expenses in Line 6.3 (claims adjustment expenses)	LA	170,048	1,239,232	1,946,022	6,715,635	27,540	5,777	10,104,254	0	10,104,254
08.2	All other claims adjustment expenses (claims adjustment expenses)	LA	155,954	588,128	974,614	4,150,974	26,024	13,606	5,909,300	C	5,909,300
08.3	Total claims adjustment expenses (Lines 8.1	•••		1,827,360		10,866,609		19,383		C	16,013,554 07/18/2011

OLTPPROD

Copyright 2011 National Association of Insurance Commissioners. All rights reserved.

2010 SUPPLEMENTAL HEALTH CARE EXHIBIT - PART 1 - 216 95642 - Humana Hlth Benefit Plan of LA Inc

for Louisiana													
	+ 8.2)				·								
09	Claims adjustment expense ratio (Line 8.3 divided by Line 1.8)	LA	0	0	0	0	0	0			Addation		
10.1	Direct sales salaries and benefits (general and administrative expénses)	LA	551,039	732,429	320,935	6,681,128	3,733	792	8,290,056	. 0	8,290,056		
10.2	Agents and brokers fees and commissions (general and administrative expenses)	LA	787,080	1,017,063	1,421,487	7,595,499	57,810	22,921	10,901,860	0	10,901,860		
10.3	Other taxes (excluding taxes on Lines 1.5 through 1.7 and Line 14 below) (general and administrative expenses)	LA	0	0	0	O	0	0	0	0	0		
10.4	Other general and administrative expenses (general and administrative expenses)	LA	5,636,397	7,262,958	10,853,731	53,029,013	450,728	179,395	77,412,222	0	77,412,222		
10.5	Total general and administrative (Lines 10.1 + 10.2 + 10.3 + 10.4)	LA	6,974,516	9,012,450	12,596,153	67,305,640	512,271	203,108	96,604,138	0	96,604,138		
11	Underwriting gain/ (loss) (Lines 1.12 - 5.7 - 6.3 - 8.3 - 10.5)	LA	2,792,112	2,596,447	2,464,723	37,943,306	45,668	74,158	45,916,414		45,916,414		
12	Income from fees of uninsured plans	LA								0	0		
13	Net investment and other gain/(loss)	LA							6,628,082		6,628,082		
14	Federal income taxes (excluding taxes on Line 1.5 above)	LA	0	0	0	0	0	0	0	O	1,403,061		
15	Net gain or (loss) (Lines 11 + 12 + 13 - 14)	LA							52,544,496		51,141,435		
16	ICD-10 implementation expenses (informational only; already included in general expenses)	LA	936	1,494	2,487	6,536	50	473	11,976	0	11,976		

OLTPPROD

Copyright 2011 National Association of Insurance Commissioners. All rights reserved.

2010 SUPPLEMENTAL HEALTH CARE EXHIBIT - PART 1 - OTHER **INDICATORS - 216**

95642 - Humana Hlth Benefit Plan of LA Inc

for Louisiana

				_	LOI LOUG						
	Line	State Code	Individual	Small Group Employer	Group	Government Business (excluded by statute)	Other Business (excluded by statute)	Other Health	Subtotal (Cols 1 thru 6)	Uninsured Plans	Total (Cols 7 + 8)
01	Number of certificates/policies	LA	7,249	10,725	14,026	83,264	11,752	4,550	131,566	0	131,566
02	Number of covered lives	LA	11,419	17,796	28,421	83,264	19,638	6,129	166,667	0	166,667
느	Number of groups	LA		1,021	49	32	4	12	1,118	0	1,118
04	Member months	LA	140,616	222,487	368,599	983,797	240,562	71,401	2,027,462	0	2,027,462

Copyright 2011 National Association of Insurance Commissioners. All rights reserved.

2010 SUPPLEMENTAL HEALTH CARE EXHIBIT - PART 2 - 216 95642 - Humana Hith Benefit Plan of LA Inc

for Louisiana

	Line	State Code	Individual	Small Group Employer	Large Group Employer	Government Business (excluded by statute)	Other Business (excluded by statute)	Other Health	Total
01.1	Direct premiums written (health premiums earned)	LA	28,506,635	69,578,582	141,982,446	1,021,452,441	3,546,144	752,697	1,265,818,945
01.10	Net assumed less ceded premiums earned from affiliates (health premiums eamed)	LA	0	0	0	0	0	0	. 0
01.11	Ceded premiums earned to non- affiliates (health premiums earned)	LA	10,556	16,591	27,013	0	0	O	54,160
01.12	Other adjustments due to MLR calculation - premiums (health premiums earned)	LA	o	0	0	-2,684,047	0	0	-2,684,047
01.13	Net premiums earned (Lines 1.8 + 1.9 + 1.10 - 1.11 - 1.12)	LA	28,501,822	69,561,991	141,955,433	1,018,768,394	3,546,032	752,697	1,263,086,369
01.2	Unearned premium prior year (health premiums earned)	LA	180,330	0	0	0	0	0	180,330
01.3	Unearned premium current year (health premiums earned)	L.A	174,588	0	0	0	112	O	174,700
01.4	Change in unearned premium (Lines 1.2 - 1.3) (health premiums earned)	LA	5,742	0	0	0	-112	0	5,630
01.5	Reserve for rate credits prior year (health premiums earned)	LA							
01.6	Reserve for rate credits current year (health premiums earned)	LA							
01.7	Change in reserve for rate credits (Lines 1.5 - 1.6) (health premiums earned)	LA							
01.8	Total direct premiums earned (Lines 1.1 + 1.4 less \$0 write offs) (health premiums earned)	LA	28,512,378	69,578,582	141,982,446	1,021,452,441	3,546,032	752,697	1,265,824,576
01.9	Assumed premiums earned from non-affiliates (health premiums earned)	LA	0	0	C	0	0	О	0
02.1	Paid claims during the year (direct claims incurred)	LA	17,134,775	56,568,666	126,736,530	860,686,184	3,123,226	379,180	1,064,628,561
02.10	Total incurred claims (Lines 2.1 + 2.2 - 2.3 + 2.4 - 2.5 + 2.6 - 2.7 + 2.8 - 2.9)	LA	16,365,479	53,271,264	121,101,317	858,680,045	3,386,637	401,948	1,053,206,690
02.11	Assumed incurred claims from non-affiliates (direct claims incurred)	LA.	0	0	C	C	C	0	0
02.12	Net assumed less ceded incurred claims from affiliates (direct claims incurred)	LA	О	0	C	C	C	0	0
02.13	Ceded incurred claims to non- affiliates (direct claims incurred)	LA	0	0	. (0) c	0	0
02.14	Other adjustments due to MLR calculation - claims (direct claims incurred)	LA	0	O	-530,000	-2,684,047	-300,000	0	-3,514,047
02.15	Net incurred claims (Lines 2.10 + 2.11 + 2.12 - 2.13 - 2.14)	LA	16,365,479	53,271,264	120,571,31	855,995,998	3,086,637	401,948	1,049,692,643
02.2	Direct claim liability current year (direct claims incurred)	LA	2,282,656	5,086,076	12,570,634	97,548,10	1,814,549	26,745	119,328,761
OL TO	11 Commist 201	1 Notic	nal Accociati	ion of Incura	nce Commiss	ห ioners, All rights	reserved		 07/18/2011

OLTPPROD

Copyright 2011 National Association of Insurance Commissioners. All rights reserved.

2010 SUPPLEMENTAL HEALTH CARE EXHIBIT - PART 2 - 216 95642 - Humana Hlth Benefit Plan of LA Inc

for Louisiana

				I LIGHT					d
02.3	Direct claim liability prior year (direct claims incurred)	LA	3,826,123	8,333,755	18,153,940	101,462,760	1,551,638	3,977	133,332,193
02.4	Direct claim reserves current year (direct claims incurred)	LA	0	52,300	118,700	2,819,209	0	0	2,990,209
02.5	Direct claim reserves prior year (direct claims incurred)	LA	10,500	64,601	46,899	2,164,255	0	0	2,286,255
02.6	Direct contract reserves current year (direct claims incurred)	LA	917,223	0	0	0	0	0	917,223
02.7	Direct contract reserves prior year (direct claims incurred)	LA	118,722	0	0	0	0	0	118,722
02.8	Incurred medical incentive pools and bonuses (Lines 2.8A + 2.8B - 2.8C) (direct claims incurred)	LA	. 0	o	0	533,084	0	0	533,084
02.8A	Paid medical incentive pools and bonuses current year	LA	0	0	0	533,084	0	0	533,084
02.8B	Accrued medical incentive pools and bonuses current year	LA	0	0	0	600,000	0	0	600,000
02.8C	Accrued medical incentive pools and bonuses prior year	LA	0	0	0	600,000	0	0	600,000
02.9	Net healthcare receivables (Lines 2.9A - 2.9B) (direct claims incurred)	LA	13,830	37,422	123,708	-720,482	-500	0	-546,022
02.9A	Healthcare receivables current year	LA	90,722	251,942	587,944	3,051,920			3,982,235
02.9B	Healthcare receivables prior year	LA	76,892	214,520	464,236	3,772,402	207	0	4,528,257
03	Fraud and abuse recoveries that reduced PAID claims in Line 2.1 above (informational only)	LA	537	1,185	4,292	12,071	0	0	18,085

OLTPPROD

Copyright 2011 National Association of Insurance Commissioners. All rights reserved.

2010 SUPPLEMENTAL HEALTH CARE EXHIBIT - PART 3A - 216 95642 - Humana Hith Benefit Plan of LA Inc

for Louisiana

	Line	State Code	Improve Health Outcomes	Activities to Prevent Hospital Readmissions	Improve Patient Safety and Reduce Medical Errors		HIT Expenses	Total (Cols. 1 to 5)	Cost Containment Expenses	Other Claims Adjustment Expenses	General Administrative Expenses	Total Expenses (Cols. 6 to 9)
01.1	Salaries (including \$823824 for affiliated services) (individual comprehensive coverage expenses)		0	0	0	0	0	0	90,853	83,323	1,519,335	1,693,511
01.10	Total (1.7 to 1.9) (individual comprehensive coverage expenses)	LA	0	0	0	0	0	0	170,048	155,953	6,754,435	7,378,529
01.11	Total fraud and abuse detection/recovery expenses included in Column 7 (informational only)	LA	0	0	0	0	0	0	0	0	0	0
01.2	Outsourced services (individual comprehensive coverage expenses)	LA	0	0	0	0	C	0	31,872	29,230	1,971,563	2,032,665
01.3	EDP equipment and software (including \$34868 for affiliated services) (individual comprehensive coverage expenses	LA	0	, 0	C	C	C	C	5,794	5,313	60,571	71,678
01.4	Other equipment (excluding EDP) (including \$3777 for affiliated services) (individual comprehensive coverage expenses)	LA	0	O	((C)	7,765	7,765
1	Accreditation and certification (including \$1632 for affiliated services) (individual comprehensive coverage expenses)	LA	0						233	3 214	2,908	3,356
01.6	Other expenses (including \$1591431 for affiliated services) (individual comprehensive coverage expenses)	LA	0			D		0	41,290	37,873	3,192,292	3,271,461
01.7	Subtotal before reimbursements and taxes (1.1 to 1.6)	LA	0		D C	0	0	0	170,04	8 155,95	3 6,754,43	7,080,436
01.8	Reimbursements by uninsured plans and fiscal intermediaries (individual	LA		yright 2011 Natio						1	0	07/18/201

2010 SUPPLEMENTAL HEALTH CARE EXHIBIT - PART 3A - 216 95642 - Humana Hlth Benefit Plan of LA Inc

					j	for Loui	siana					
	comprehensive coverage expenses)											
01.9	Taxes, licenses and fees (in total, for tying purposes) (individual comprehensive coverage expenses)	LA		-	-							298,093
02.1	Salaries (including \$1629859 for affiliated services) (small group comprehensive coverage expenses)	LA	173,707	32,485	29,466	66,046	92,410	394,114	662,097	314,225	1,980,021	3,350,457
02.10	Total (2.7 to 2.9) (small group comprehensive coverage expenses)	LA	325,124	60,802	55,151	123,617	172,962	737,656	1,239,232	588,129	8,802,482	11,755,978
02.11	Total fraud and abuse detection/recovery expenses included in Column 7 (informational only)	LA	0	0	0	O	0	0	441,278	0	0	441,278
02.2	Outsourced services (small group comprehensive coverage expenses)	LA	60,938	11,396	10,337	23,169	32,418	138,258	232,269	110,233	2,569,371	3,050,131
02.3	EDP equipment and software (including \$80911 for affiliated services) (small group comprehensive coverage expenses)	LA	11,077	2,072	1,879	4,212	5,893	25,133	42,221	20,038	78,937	166,329
02.4	Other equipment (excluding EDP) (including \$4923 for affiliated services) (small group comprehensive coverage expenses)	LA	0	0	0	0	0	0	0	0	10,119	10,119
02.5	Accreditation and certification (including \$3062 for affiliated services) (small group comprehensive coverage expenses)	ĹΑ	0	·				0	1,698	806	3,791	6,295
02.6	Other expenses (including \$2327300 for affiliated services) (small group comprehensive coverage expenses)	LA	79,402	14,849	13,469	30,190	42,241	180,151	300,947	-142,827	4,160,243	4,784,168
02.7	Subtotal before reimbursements and taxes (2.1 to 2.6)	LA	325,124	60,802	55,151	123,617	172,962	737,656	1,239,232	588,129	8,802,482	11,367,499
	Reimbursements PROD		Сору	right 2011 Natio	nal Assoc	ation of Insu	 rance Comr	 nissioners.	 All rights resen	 /ed.	1	07/18/2011

2010 SUPPLEMENTAL HEALTH CARE EXHIBIT - PART 3A - 216 95642 - Humana Hith Benefit Plan of LA Inc for Louisiana

	tor Lowisiana											
02.8	by uninsured plans and fiscal intermediaries (small group cowprehensive coverage expenses)	LA	0	0	0	0	0	0	o	0	0	0
02.9	Taxes, licenses and fees (in total, for tying purposes) (small group comprehensive coverage expenses)	ĻA										388,479
03.1	Salaries (including \$2473819 for affiliated services (large group comprehensive coverage expenses)	LA	316,117	64,843	55,943	116,987	176,089	729,979	1,039,721	520,717	2,794,944	5,085,361
03.10	Total (3.7 to 3.9) (large group comprehensive coverage expenses)	LA	591,670	121,366	104,707	218,962	329,583	1,366,288	1,946,022	974,614	12,425,345	17,257,052
03.11	Total fraud and abuse detection/recovery expenses included in Column 7 (informational only)	LA	0	0	0	O	0	0	627,533	0	o	627,533
03.2	Outsourced services (large group comprehensive coverage expenses)	LA	110,897	22,748	19,625	41,040	61,774	256,084	364,743	182,672	3,626,854	4,430,353
03.3	EDP equipment and software (including \$125254 for affiliated services (large group comprehensive coverage expenses)	LA	20,158	4,135	3,567	7,460	11,229	46,549	66,301	33,205	111,426	257,481
03.4	Other equipment (excluding EDP) (including \$6949 for affiliated services (large group comprehensive coverage expenses)	LA	0	0	0	0	0	0	0	0	14,284	14,284
03.5	Accreditation and certification (including \$4550 for affiliates services (large group comprehensive coverage expenses)	LA	0					0	2,666	1,335	5,351	9,352
03.6	Other expenses (including \$3364075 for affiliated services) (large group comprehensive coverage expenses)	LA	144,498	29,640	25,572	53,475	80,491	333,676	472,591	236,685	5,872,486	6,915,438
	Subtotal before							H				

OLTPPROD

Copyright 2011 National Association of Insurance Commissioners. All rights reserved.

2010 SUPPLEMENTAL HEALTH CARE EXHIBIT - PART 3A - 216 95642 - Humana Hlth Benefit Plan of LA Inc

for Louisiana												
03.7	reimbursements and taxes (3.1 to 3.6)	LA	591,670	121,366	104,707	218,962	329,583	1,366,288	1,946,022	974,614	12,425,345	16,712,269
03.8	Reimbursements by uninsured plans and fiscal intermediaries (large group comprehensive coverage expenses)	LA	0	0	O	D	0	0	0	0	0	0
	Taxes, licenses and fees (in total, for tying purposes) (large group comprehensive coverage expenses)	LA										544,783

OLTPPROD

Copyright 2011 National Association of Insurance Commissioners. All rights reserved.

2010 SUPPLEMENTAL HEALTH CARE EXHIBIT - PART 3B - 216 95642 - Humana Hlth Benefit Plan of LA Inc

for Louisiana

	Line	State Code	Improve Health Outcomes	Activities to Prevent	Improve Patient Safety and Reduce Medical Errors	Wellness and Health Promotion	Total (Cols. 1 to 4)
01.1	HIT expenses (individual comprehensive coverage expenses)	LA	0	0	0	0	0
01.2	Other than HIT expenses (individual comprehensive coverage expenses	LA	0	0	0	0	0
02 1	HIT expenses (small group comprehensive coverage expenses)	LA	72,781	40,985	30,621	28,576	172,963
02.2	Other than HIT expenses (small group comprehensive coverage expenses)	LA	325,123	60,802	55,150	123,616	564,691
03.1	HIT expenses (large group comprehensive coverage expenses)	LA	145,071	75,618	58,762	50,131	329,582
03.2	Other than HIT expenses (large group comprehensive coverage expenses)	LA	591,670	121,366	104,708	218,962	1,036,706
	Subtotal HIT expenses (Lines 1.1 + 2.1 + 3.1)	LA	217,852	116,603	89,383	<u> </u>	
	Subtotal other than HIT expenses (Lines 1.2 + 2.2 + 3.2)	LA	916,793	182,168	159,858	J	1,601,397
1===	Total (Lines 4.1 + 4.2)	LA	1,134,645	298,771	249,241	421,285	2,103,942

OLTPPROD

Copyright 2011 National Association of Insurance Commissioners. All rights reserved.

KEPORT - DESCRIPTION OF ALLOCATION METHODOLOGY - 217 5010 SUPPLEMENTAL HEALTH CARE EXHIBIT'S EXPENSE ALLOCATION

See Attachment	01 Description of allocation methodology						
Explanation	Line						
95173 - Coventry Alth Care of LA Inc							

Copyright 2011 National Association of Insurance Commissioners. All rights reserved. **GORFATIO** 1102/81/20